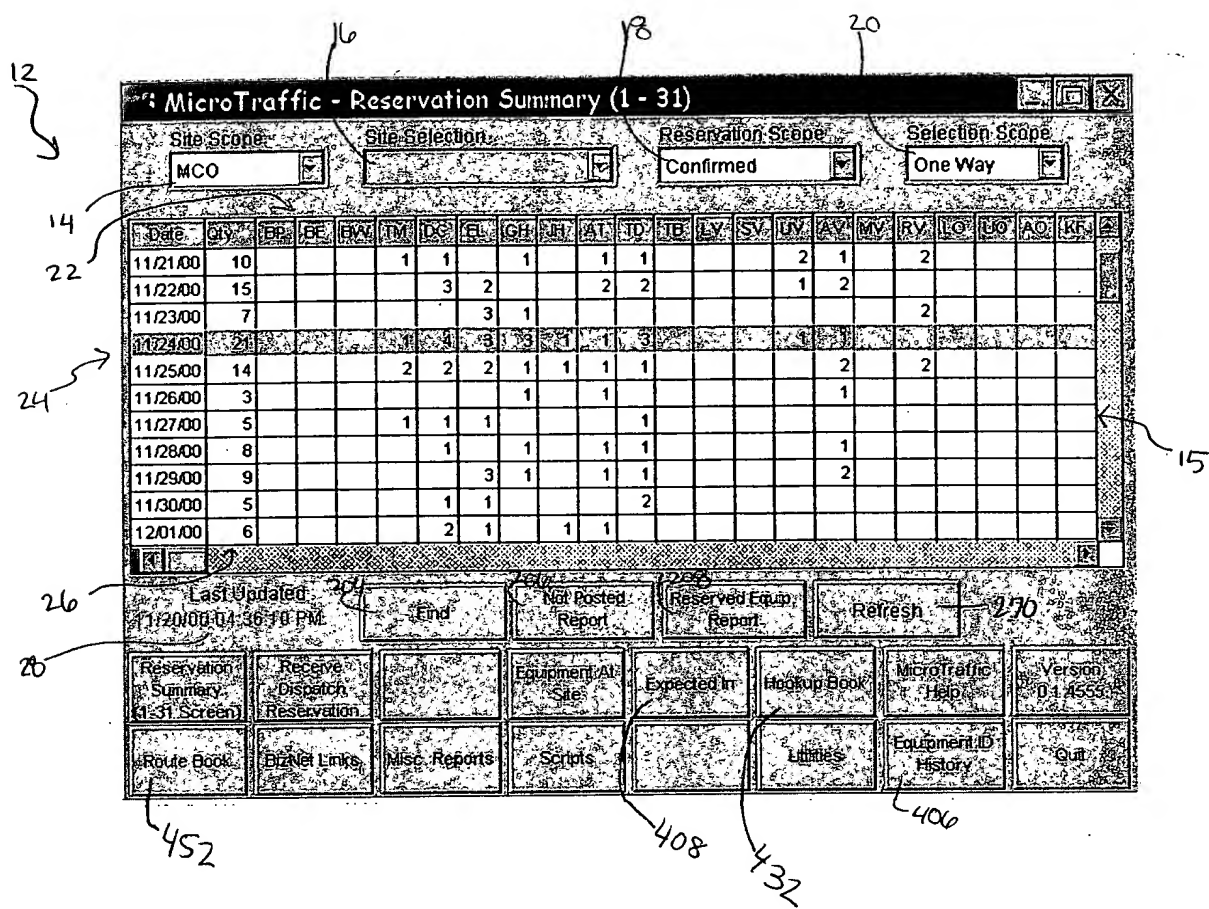


10/16

FIG. 1



09826083"061101

FIG. 2

30

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52a

52b

54

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62

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50

(13) Reserved Equipment for 09/01/00

Post Date	Unit	Res Num	Station	Equipment	Qty	Unit
09/01/00	DATES/AUTO	11674	WASHINGTON DC	AVIATION	1	ST

11674

Date Posted: 11

STANLEY BLACK

Day Phone: (919) 967-6059

Non Phone:

Print

Covered/Scheduled

Post

OK

09826083 . 06.11.01

09826083.061101

FIG. 3

78 GATES AUTO

72 Equipment at site 30349

74

Model	RT	AV	ROT	ENTR	DISCARD	DAY	WNO	500	7000	10000
EP	0	0	0	0						
BE	0	0	0	0						
BW	0	0	0	0						
TM	1	1	0	0						
DC	3	3	0	0						
AV	0	0	0	0		1				
GH	1	1	0	0						
JH	0	0	0	0						
AT	0	0	0	0						

84

86

88

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96

98

100

102

370

92

10

Search for Equipment Availability

Location

To find location selection is in sites that have a particular model, enter the model

Exclude Equipment Out of Service

Include Rotation Equipment

Reservation Info

Equipment

AV

Pick-up Location

Search

Pick-up Date

10/10/10

3 5

10/10/10

Reservation

Last updated

10/10/10

Done

09826083 061101

FIG. 4

110  
112  
116  
114  
115  
117

AV GATES AUTO 08/01/00

Model: Location: 762018 Date: 08/01/00

ONE-WAY

Done

Time 08/01/00

AM PM

12 1 2 3 4 5 6 7 8 9 10 11 12 1 2 3 4 5 6 7 8 9 10 11

Equipment

Rotation

One-way 42

353879 MCKINNON

353884 SHREVE

118

118c 7769097 LOVE

118d 20261267 MONICA

118e 7769097 LOVE PICK-UP: 12:00:00 AM DEST: 32919

118f 20305720 BLANCHARD

7788506 HOWARD

7725125 RICHARDSON

120

FIG. 5

130

132

134

136

138

140

142

202

196

144

198

146

MicroTraffic - Receive/Dispatch/Reservations

Customer Information    Equipment    Payments    Notes    Changes Made

Trans. Type: **Reservator**    Sub-Type: **IN-TOWN**    Doc. Number:    Doc. Status: **2**

Last Name:    First Name:    Day Phone:    Pickup/Dispatch/Receive Date and Time:    ☐ PM

Address:    Night Phone:    Expected Date and Time:    ☐ PM

City:    State:    Zip Code:    Days Allowed:    Miles Allowed:    ☐ Covered & Scheduled

Res. Location:    MCO Not in F:    Pickup CTR/DLR:    MCO:    Destination:    MCO:

**Reverse**    **Dispatch**    **Receive**    **Find**    **New**    **Save**    **Cancel**    **Print**    **Quit**

09826083-051101

092608-051101

FIG. 6

132 150 152 134 154 156 136 158 160 162 138 140

MicroTraffic - Receive/Dispatch/Reservations

Customer Information    Equipment    Payments    Notes    Changes Made

Status	Equipment ID	Rate	\$/Mile	Cov	Deposit	Qty	Miles In	Miles Out	PM Miles

Reservation Information    Dispatch/Receive Information

Status: ☐ Model: ☐

Fleet:  Model:  Serial:  Letter:

Rate:  Per Mile:  Coverage:  Deposit:  Qty:  Miles In/Out:  Last PM:

Covered & Scheduled Qty:

CONF 168  
TENT 170  
CANC 172

Add 164  
Update 166

Save 176  
Print  
Quit

FIG. 7

132 134 136 138 140

180

MicroTraffic - Receive/Dispatch/Reservations

Customer Information Equipment Payments Notes Changes Made

Location	Date	Type	Account Number	Exp.	Auth Num.	Amount

Payment Type:  Check/Card Number:  Expiration:  Auth Code:  Amount: 0.00

Add Save Print

194

09826083-061101

FIG. 8

132

134

136

138

140

195

195

MicroTraffic - Receive/Dispatch/Reservations

Customer Information Equipment Payments Notes Changes Made

Download Notes (From Phoenix & Field)

Download/Traffic Notes

Pick-up Information

First Name

Last Name

Phone

☒ Reservation Covered & Scheduled

Change Sent

AM

Add Notes

Save

Print

09025083 051101



FIG. 9

210

214

232

**Find Document**

Step 1  
Selection Criteria

218 ☐ Document Number

220 ☒ Customer Name

222 ☐ Phone Number

224 ☐ Pickup Location

226 ☐ Reservation Location

228 ☐ Reservation Date

230 ☐ Credit Card

Step 2  
Selection Data

232

Step 3  
Click "SEARCH"  
or  
"CANCEL"

246

Search

Cancel

FIG. 10

240

**Print Posted/Not Posted**

242 ☐ Not Posted

244 ☐ Posted

246 ☐ All

248 ☐ Cancel

09026083 061101

FIG. 11

250



**Print Covered/Scheduled or Not Cover...**

Enter start date for report  
11

Enter end date for report  
11

☐ Preview

Not Covered & Not Scheduled

Covered & Scheduled

All

Cancel

252

254

256

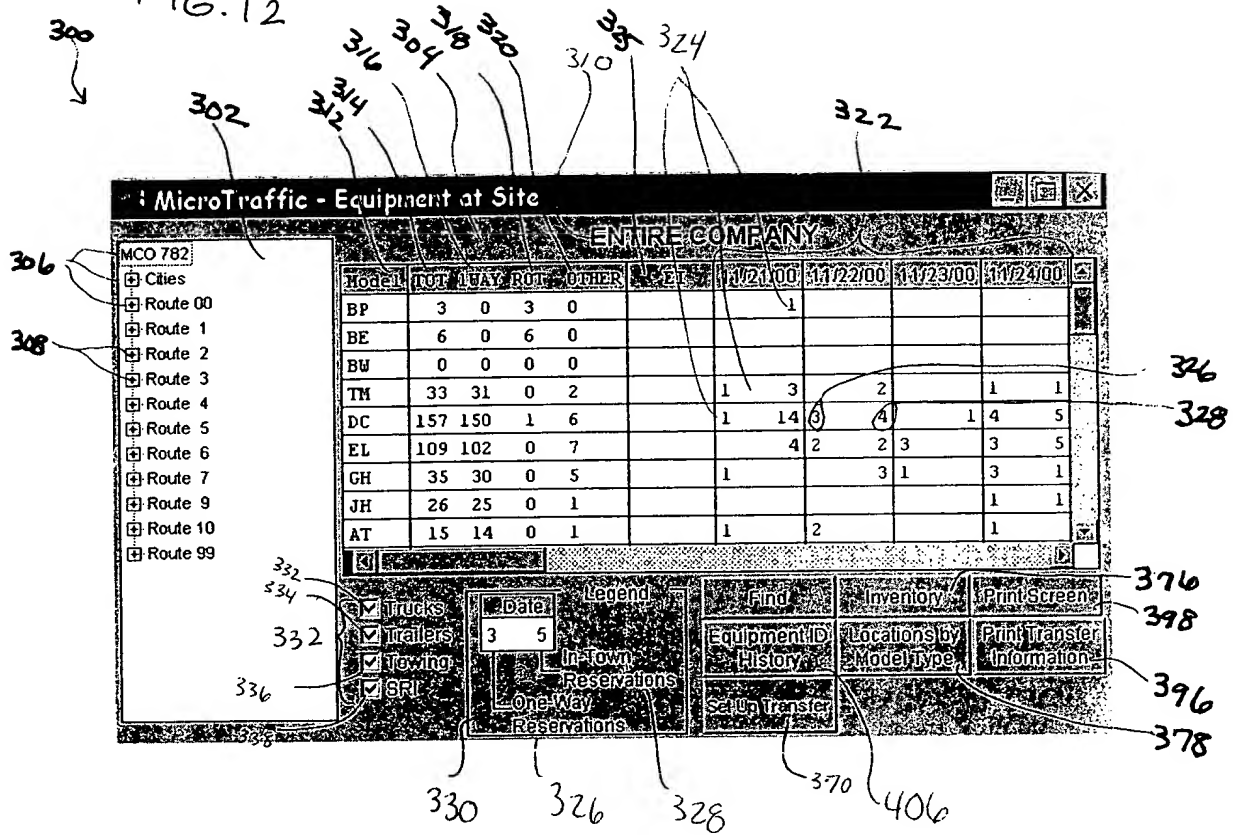
258

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262

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FIG. 12



TTT90"E8092860

FIG. 13

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FIG. 14

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↓

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392  
394

**Transfer Information**

Equipment ID	0000 TM 7218W	Dispatching Location	40287
Status	NOT PICKED-UP	Set Up Date	08/29/2000
Pick Up Date	08/29/2000		
Destination Entity	782050		
Comments	talked to tom about reservation #####		

Save Delete Transfer Cancel

384  
388

09826083-061101

FIG. 15

400

**Equipment ID History**

402

Fleet Model Serial Letter  
0000 0000

404

☒ Preview

Run Report Done

FIG. 16

410

**MicroTraffic - Hookup Book**

**Towing Vehicle**

412 ☒ U-Haul Truck or ☐ Customer's Vehicle

414 Year 416 Make 420 Weight 422 Hitch Class

418 Model/Style

☒ Car Carrier ☐ Rental Hitch ☒ Perm Hitch ☐ Install Perm Hitch

**Towed Vehicle**

424 ☒ U-Haul Trailer or ☐ Customer's Vehicle

Trailer Hitch Class(s) 430 Hookup Status

LV 4x6 1, 2, 3

Year Make Weight

Model/Style

Select Towing Device ☒ Auto Transport Class 3 ☐ Tow Dolly Class 2, 3 ☐ Tow Bar Class 2, 3

Read Footnotes

09826083 061101

FIG. 17

440 ↗

446

442

444

448

450

MicroTraffic - Route Book

Location

Equipment Type

☐ Truck

☐ Trailer

☐ Towing

☐ OSR

Eq Number (Optional)

Go

Print

Receiving	Dispatching

FIG. 18

460

462

464

466

468

470

472

473

### 5 Customers to Contact

Res Num	Customer	Day Phone	Night Phone	Equipment	Pick Date	Origin	Det
7490217	BRITT TYLER	(919) 518-1514		TM	08/10/00	55194 AM	
30237004	SHAWN ARCHIBUEQUE	(919) 515-4004	(919) 859-8156	MV	08/04/00	55766 J&	
2	8440 LESLIE ROBERT B ERGLIN	(252) 972-2235		GH, PO, KO	08/05/00	1693 ST	
7	4084 BYRON TORKE	( ) -		GH	08/20/00	32298 MIL	
7	4092 DANIEL KLINE	( ) -		EL	08/03/00	32222 TR	

474

476

478

This is from U-Haul. I am calling to confirm the reservation of BRITT TYLER for the following U-Haul Equipment: 10 MOVING VAN for \$405.00 on August 10 from RALEIGH NC to LAKEWOOD CO. Someone from U-Haul will call you the day before your reservation to schedule pickup time and location. If your plans change contact \_\_\_\_\_ at \_\_\_\_\_ Thanks for choosing U-Haul.

Results of your phone call

Call history

Add Notes

Quit